

Case Study Series:

Building Stronger Client Outcomes through Estate Planning







Each case study highlights a common estate planning challenge, providing key takeaways and showcasing ClearEstate's solutions. Designed as a resource for financial advisors, these case studies help identify clients' estate planning needs and reinforce the advisor's essential role in guiding them toward professional solutions.



Bob and Sally created a will when their net worth was \$1.5 million, allocating \$300,000 to charity and the rest equally to their two children. Over time. healthcare costs significantly reduced their estate to \$500,000. When both parents passed, the charity received \$300,000—now representing 60% of the estate—leaving their children with just 20% each, an unintended imbalance.

The original will aligned with Bob and Sally's intentions at the time, but as medical expenses accumulated and asset values fluctuated, their estate plan no longer reflected their priorities. Without regular reviews, the fixed charitable gift unintentionally overwhelmed the children's inheritance. However, with proper planning, this imbalance could have been avoided.

One effective solution would have been incorporating a life insurance policy into their estate plan. A life insurance

policy could have ensured that a specific amount was earmarked for their children, maintaining fairness despite changes in asset values. By designating the children as beneficiaries of a life insurance policy, Bob and Sally could have preserved their original vision—supporting both their heirs and their charitable causes without unintentionally disadvantaging their family.

The Lesson & How ClearEstate Helps

Estate plans must be revisited regularly to reflect changes in circumstances like diminished assets or healthcare expenses. ClearEstate provides expert quidance during annual estate plan reviews, ensuring alignment with financial goals.

Additionally, life insurance can serve as a tool to protect heirs from unintended imbalances. By working with ClearEstate, advisors can offer their clients proactive solutions, strengthening client relationships and building trust.





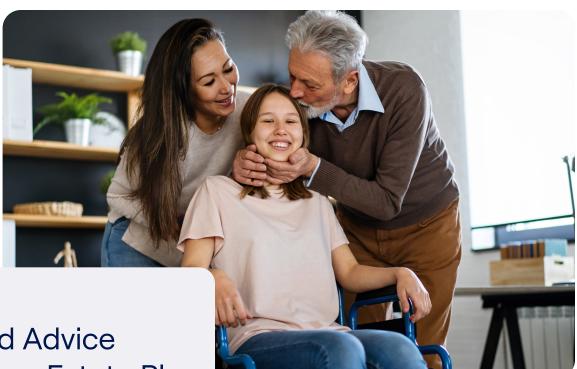
Mei appointed her eldest daughter, Julianna, as POA and executor. Julianna managed Mei's affairs prudently during her dementia but failed to maintain comprehensive records. After Mei's passing, Julianna's siblings questioned her integrity, resulting in costly legal disputes and fractured relationships.

Julianna's diligent but undocumented efforts as POA led to suspicion among her siblings. This conflict could have been avoided with detailed record-keeping and transparent communication. The lack of clarity turned a straightforward estate settlement into a legal and emotional burden for all involved.

The Lesson & How ClearEstate Helps

Clear documentation is vital for fiduciaries. ClearEstate's professional executor services provide impartiality and ensure meticulous record-keeping, reducing the risk of family conflicts and legal disputes. Advisors who recommend ClearEstate can help their clients avoid unnecessary stress and maintain family harmony, strengthening their role as trusted financial professionals.





Misguided Advice Undermines Estate Plan

Scenario

Case Study

Don and Mary's original plan ensured their disabled daughter Leah's inheritance was protected in a Henson Trust. After Don's passing, on a neighbour's advice, Mary changed the beneficiary designation of her life insurance policy, naming Leah as beneficiary. The direct payment disqualified Leah from critical government support, leaving her financially vulnerable.

The Henson Trust was designed to ensure Leah's financial security while preserving her eligibility for government benefits. The neighbour's well-meaning advice undermined years of careful planning. Without professional guidance, this oversight created financial and administrative challenges for Leah's family, compounding their stress during an already difficult time.

The Lesson & How ClearEstate Helps

Beneficiary designations should align with your overall estate planning strategy to avoid conflicts and ensure optimal outcomes. ClearEstate professionals offer expert guidance, including identifying tailored solutions for disabled beneficiaries and advising on strategies to preserve their eligibility for government benefits. Advisors who work with ClearEstate can offer their clients expert estate plan reviews, preventing costly errors and reinforcing their value as strategic partners.





Frank owned a property in Florida in addition to his Vancouver home. After his passing, his children faced lengthy probate processes in both jurisdictions, compounded by the need for a local representative in Florida. This delayed the property's sale, leading to financial loss.

Frank's family was unaware of the complexities of cross-border estate settlement. Florida's legal requirements, combined with the lack of a designated local executor, led to unnecessary delays and costs. A separate will for the Florida property could have streamlined the process, allowing the family to manage the asset more effectively.

The Lesson & How ClearEstate Helps

Cross-border assets require careful planning, such as separate wills and local representation. ClearEstate can assist with multijurisdictional estate planning, ensuring that clients avoid costly legal delays and minimize cross-border probate complexities. Advisors who introduce ClearEstate's expertise help their clients secure seamless estate transitions while strengthening their advisory role.





Case Study

Blended Family Challenges and the Role of Life Insurance

Scenario

James's will left everything to his second wife, Denise, intending for his children from his first marriage to inherit after her passing. However, after James passed, Denise altered her will over time, leaving her estate solely to her own children. As a result, James's children were disinherited, leading to unsuccessful litigation and emotional distress.

The lack of legal safeguards in James's estate plan left his children vulnerable to Denise's future decisions. While Denise's initial intentions may have been honourable, the absence of a spousal trust or an immediate distribution to James's children allowed circumstances to unfold in ways he hadn't anticipated, causing lasting emotional and financial damage.

A single-life insurance policy on James, with his children as irrevocable beneficiaries, could have ensured they received a designated inheritance regardless of Denise's actions. This approach would have provided financial security for James's children without relying on Denise to uphold his wishes. By structuring the policy properly, James could have guaranteed that his children received their intended share while still providing for his wife through other estate planning tools, such as a spousal trust.

The Lesson & How ClearEstate Helps

Blended families require customized estate planning solutions to address their unique challenges and ensure fairness. Tools like life insurance with irrevocable beneficiaries can help guarantee that children receive their intended inheritance. ClearEstate can structure spousal trusts, which allow a surviving spouse to use assets during their lifetime while preserving them for children afterward, reducing the risk of accidental disinheritance.





Gerry's distribution plan aimed for equality among his four children. However, assets like a house (\$1M) and recreational property (\$1M) appreciated disproportionately, while estate taxes reduced the liquid assets (RRIF and other accounts, totalling \$2M) meant for the other two children. The result was a vastly unequal inheritance and prolonged legal battles among siblings.

Gerry's intent to simplify his estate by naming direct beneficiaries on specific assets overlooked the dynamic nature of asset values and tax liabilities. As a result, some children inherited high-value assets that appreciated significantly, while others received liquid assets diminished by estate taxes. This imbalance created resentment and legal disputes, overshadowing Gerry's desire for a harmonious legacy.

One solution could have been a life insurance policy specifically structured to cover estate taxes. By ensuring a tax-free payout to the estate or directly to the children, life insurance could have provided the necessary liquidity to balance the inheritance. Alternatively, naming his four children as equal beneficiaries of the estate, rather than designating specific assets for each, would ensure an equal inheritance for all.

The Lesson & How ClearEstate Helps

Holistic planning that accounts for asset appreciation, estate expenses, and tax liabilities ensures equitable outcomes. ClearEstate provides structured tax planning strategies to mitigate imbalances, reducing the risk of disputes. Advisors who introduce ClearEstate to clients help prevent potential costly family rifts and enhance their credibility as holistic financial planning experts.





Case Study

Claire's will left her jewelry collection to her three grandchildren but did not specify how the items should be distributed. After her passing, disputes arose over who would receive certain sentimental pieces, resulting in prolonged arguments and a legal battle that strained family relationships.

Sentimental items often hold more emotional than monetary value, yet their distribution can create significant discord. Claire's lack of specific instructions left her grandchildren to negotiate among themselves, a process that led to unresolved conflict. Mediation was eventually required, further depleting the estate.

The Lesson & How ClearEstate Helps

Estate plans should address sentimental items explicitly, with clear instructions for their distribution. ClearEstate helps clients structure their wills to specifically gift sentimental items to prevent future disputes. By providing these solutions, advisors can help ensure fair distribution and reduce the risk of inheritance conflicts, strengthening relationships and preserving family harmony.





Priya was an entrepreneur with valuable digital assets, including cryptocurrencies, online business accounts, and personal intellectual property. When she passed unexpectedly, her executor struggled to access these assets due to the absence of documented instructions or passwords.

Digital assets are often overlooked in estate planning. Priya's family faced delays in accessing her business accounts, resulting in lost opportunities and financial strain. Additionally, retrieving her cryptocurrencies required costly legal proceedings, reducing the estate's value.

The Lesson & How ClearEstate Helps

Digital assets should be included in estate plans with detailed instructions for access, including secure storage of passwords and documentation. ClearEstate provides digital asset planning solutions, ensuring seamless access for executors and preventing financial losses. Advisors can differentiate themselves by guiding clients on how to integrate digital assets into their estate plans.





Case Study

Overcomplicating Executor Responsibilities

Scenario

Richard named all three of his children as co-executors of his estate. Despite their close relationship, disagreements over decisions caused delays, legal expenses, and emotional strain during the estate settlement.

Co-executors are often chosen to avoid feelings of favouritism, but this can lead to inefficiency and conflict. Richard's children spent months negotiating over minor decisions, delaying the sale of assets and increasing legal fees. Their relationship suffered, and the estate's value diminished.

The Lesson & How ClearEstate Helps

Executors should be chosen based on their ability to manage responsibilities efficiently. ClearEstate offers professional executor services to ensure impartiality, streamline decision-making, and prevent family conflicts. Advisors who recommend ClearEstate's professional executor solution help their clients avoid unnecessary delays and legal costs, strengthening their advisory role.





Emily's investment portfolio grew significantly, resulting in substantial capital gains taxes for her estate when she passed away. (In Canada, there is a deemed disposition of assets at fair market value upon death, creating taxable capital gains on appreciated assets, which the estate must pay—reducing the beneficiaries' inheritance.) Emily's lack of tax-saving strategies, such as inter vivos gifting or trusts, diminished the inheritance available to her beneficiaries.

The capital gains taxes triggered by Emily's passing amounted to hundreds of thousands of dollars, greatly reducing the estate's value and the beneficiaries' inheritance. With proper tax planning, she could have minimized or deferred this liability, preserving more wealth for her heirs.

One effective strategy could have been the use of life insurance to offset the impact of capital gains taxes. By purchasing a permanent life insurance policy with proceeds designated to cover anticipated taxes, Emily could have ensured that her estate had sufficient liquidity to settle tax obligations without diminishing the assets passed to her heirs. Placing the policy in an irrevocable life insurance trust (ILIT) could have further shielded the proceeds from taxation, maximizing the amount available for capital gains tax coverage.

The Lesson & How ClearEstate Helps

Strategic tax planning, including the use of trusts, gifting, and life insurance, can reduce estate liabilities and maximize wealth transfer. ClearEstate provides tailored tax-efficient estate planning solutions, ensuring that heirs receive their intended inheritance without unnecessary tax burdens. Advisors who recommend estate tax planning provide high-value guidance and secure stronger client relationships.





Thomas, a successful business owner, passed away without a clear succession plan for his company. His children disagreed on whether to sell or continue operations, leading to disputes that harmed the company's value.

Thomas's children had conflicting visions for the business. Some wanted to continue running it, while others preferred to sell their shares for liquidity. Without a defined succession plan, operational decisions stalled, key clients and employees left, and the uncertainty led to a loss of business value. Ultimately, the company was sold at a fraction of its original worth, diminishing the legacy Thomas had built.

A buy-sell agreement, funded by a life insurance policy, could have prevented these issues. By implementing a funded succession plan during Thomas's lifetime, insurance proceeds could

have been used to buy out the shares of children who did not wish to be involved in the business. This would have ensured fairness by providing financial compensation for those not continuing in the business while allowing others to maintain control.

Additionally, holding a family meeting before Thomas's passing could have helped clarify his intentions and align expectations among his heirs. By discussing a structured transition plan, conflicts could have been avoided, and the business's value preserved.

The Lesson & How ClearEstate Helps

Business succession plans, including buysell agreements funded by life insurance, ensure continuity and protect the company's value. ClearEstate specializes in succession planning strategies, helping business owners secure their legacy and prevent costly conflicts. Advisors can strengthen their client offerings by ensuring business owners have structured transition plans in place.





Case Study

Overlooking Healthcare
Directives and the Role of
Critical Illness Insurance

Scenario

Laura suffered a sudden illness requiring critical medical decisions. Without an advance healthcare directive, her children disagreed on treatment options, leading to delayed care and emotional distress.

Laura's children had differing opinions on her care, rooted in their interpretations of her wishes. This caused delays in medical decisions, prolonged her suffering, and created lasting tension among family members. A healthcare directive would have provided clarity and avoided this turmoil.

In addition to having a healthcare directive, a Critical Illness insurance policy could have provided access to specialized medical resources, such as a "Best Doctors" program. These programs connect policyholders with leading medical specialists, offering expert second opinions and treatment recommendations. If Laura had access to such a service, it could have provided a clear medical consensus, helping guide her family in making informed decisions while reducing uncertainty and conflict.

The Lesson & How ClearEstate Helps

Healthcare directives ensure medical decisions align with personal wishes and reduce family conflict during emotional times. ClearEstate helps clients create legally sound healthcare directives through a comprehensive POA, ensuring clarity in medical decision-making. Advisors can provide added value by guiding clients on incorporating healthcare directives, securing family harmony during crises.

